



## Draft Interview Questionnaire for Pharmacy Staff

### Introduction

You will have to review and adapt the questions in this draft interview questionnaire. Review your list of suggestions developed earlier in this webquest. Include questions that will determine if these suggestions are being implemented. You can change, delete or add questions to this draft. However, be aware of the time that it will take for the interview. Any more than 20 minutes would be placing a heavy burden on the person who has agreed to speak with you.

Submit your questionnaire to your teacher before you ask a pharmacist for an interview.

It may be difficult for you to arrange an interview with a pharmacist during their busy hours. Try to schedule your interview at a time when there is likely to be less customers in the store.

You may select a pharmacy/drug store close to your school or home. Teachers and parents should be made aware of your choice of pharmacies and the time of your interview.

Follow the instructions and suggestions in Section 3.5 of your [Personal Health Journal](#) in arranging for an interview. You could also review the [Evaluation Criteria for Health Interview](#) to see how your work will be evaluated. You might also want to send the Interview Questionnaire to the person in advance so that he/she can be prepared to answer your questions.

(See questions on next page.)

### Draft Questions for an Interview with Pharmacy Staff

(NOTE: Several questions can be answered by the interviewing student based on their own observations.)

1.	Name of Pharmacy:		
2.	Location of Pharmacy: -Address: -Telephone: -Website:		
3.	Is the pharmacy close to a high school?		
4.	Is the pharmacy close to a bus or subway route?		
5.	If the pharmacy has a website, does the website have a health consumer's guide or fact sheet on:		
		Yes	No
	a) acne		
	b) birth control		
	c) condoms		
	d) emergency contraception		
6.	On the day of your interview, does the pharmacy have posters, signs or display specifically for youth?		
7.	Does the pharmacy have posters, signs or displays for youth:  a) Never   b) Occasionally   c) Often   d) Almost always		
8.	Where are the condoms displayed?  __not displayed   __behind counter   __on shelves near the front__ on shelves near the back__		
9.	Were the condoms easy to find? __Yes __No		

10.	List the following information about the brand names and types of condoms displayed.			
	Brand Name	Type (Lubricated, Male/Female/Etc.)	Price	Other Information
11.	Does the pharmacy have a display, poster or sign about birth control products? __Yes __No			
12.	Does the pharmacy have an information brochure on contraceptive methods available for adults? __Yes __ No For teens? __Yes __No			
13.	Does the pharmacy have a poster, display or prominent sign on emergency contraception? __Yes __No			
14.	Does the pharmacy have a physical space that can be used to discuss products with their customers in private?			
15.	Approximately how many youth between the ages of 13 and 21 come into the pharmacy for prescription items per week?			
16.	How often do young people ask the pharmacy staff questions about their health (general health, acne, vitamins, birth control, etc.)?  Daily__ Several times a week__ Several times a month__ Several times a year__ Never__			
17.	In the past year, approximately how many youth under 21 asked the pharmacist about:  a) acne and hormones __ b) menstruation, tampons, related topics __ c) birth control pills __ d) condoms__ e) emergency contraception__ f) pregnancy test kits__			

18.	Does your pharmacy refer youth to local health clinics or doctors that have youth-friendly staff? Yes__ No__ Not aware of services offered__				
19.	Does the pharmacy have information brochures on the following topics:				
		Yes	No		
	Acne/skin care				
	Birth control pills				
	Condoms				
	Emergency contraception				
	Pregnancy testing				
20.	Does the pharmacy currently provide emergency contraception to adolescents without a prescription? __Yes __No __Being considered				
21.	How comfortable are you talking to adolescents about the following subjects?				
		Very Comfortable	Somewhat Uncomfortable	Somewhat Comfortable	Very Comfortable
	Acne/skin care				
	Birth control pills				
	Condoms				
	Emergency contraception				
	Pregnancy testing				